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## RAMA DEVI WOMEN'S UNIVERSITY

# Vidya Vihar, Bhubaneswar-751022, Odisha

Website: https://rdwu.ac.in E-mail: registrar@rdwu.ac.in

### INTERNAL QUALITY ASSURANCE CELL

#### Action Taken Report on Feedback of Stakeholders (2021-22)

The feedback on curriculum aspects and courses from various stakeholders such as students, faculty members, alumni and employers were collected department wise for the session 2021-2022. After analysis of the report, an action taken report was prepared as mentioned below.

Feedbacks /Demands	Action Taken
Faculty members suggested to facilitate the training programme for online teaching methods.	<ul> <li>As per the suggestions, administrative support has been provided to the faculty members to pursue the training programmes.</li> <li>All the faculty members were advised to attend MOOCs and other related online teaching platforms.</li> </ul>
Alumni suggested to conduct mental health counselling programmes in the pandemic situation.	<ul> <li>As per the suggestions all the faculty members were advised to reach out to the students to help them to deal with the mental stress.</li> <li>Mentoring system was strengthened.</li> <li>Online meetings with Class Representatives (CRs) of all the departments were organized to address the student's concern.</li> </ul>
The online study materials available with students were limited. It should be made sufficiently available.	<ul> <li>E-books, syllabus, questions papers, open access resources as well as ProQuest databases were made available to students.</li> <li>A vast amount of e-resources were created by teachers and were made available on Google Drive/Classroom, and through online library facility.</li> </ul>

The feedbacks given by the stakeholders were analysed and suitable actions were taken so as to satisfy the expectations of the stakeholders.

Director, IQAC

Director IQAC
Rama Devi Women's University

Bhubaneswar

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