



RAMA DEVI WOMEN'S UNIVERSITY

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INTERNAL QUALITY ASSURANCE CELL

Action Taken Report on Feedback of Stakeholders (2020-21)

The feedback on curriculum aspects and courses from various stakeholders such as students, faculty members, alumni and employers were collected department wise for the session 2020-2021. After analysis of the report, an action taken report was prepared as mentioned below.

Feedbacks/Demands	Action Taken
In the views of COVID-19, an apprehension in the physical teaching and learning process was expressed by the students.	<ul style="list-style-type: none">• Keeping the COVID-19 situation in view, virtual mode of learning environment was initiated.• All the faculty members were instructed to take classes in online mode by using Google Meet, Google Classrooms and other resource sharing platforms to enhance the learning process.• WhatsApp groups were created by the faculty members to share learning materials instantly after taking online classes.
Inconvenience in the examinations was faced by students during pandemic.	<ul style="list-style-type: none">• A judicious mix of online quizzes, handwritten and online assignments, viva-voce and project work were used to assess the level of understanding of students.• Timely dissemination of information regarding internal assessment and evaluation was ensured.
Teachers also suggested to provide easy access to the internet in the campus for taking online classes.	<ul style="list-style-type: none">• Keeping in view of the pandemic situation, the University administration was requested to provide high speed Wi-Fi internet facility in the campus for smooth online teaching-learning.
Exposure to improve women entrepreneurial skills was suggested	<ul style="list-style-type: none">• The Centre for Skill Development Training was established to enhance the entrepreneurship among students.
Introduction of values and ethics based education	<ul style="list-style-type: none">• A compulsory course on Ethics and Values was introduced in all streams at graduation level.

The feedbacks given by the stakeholders were analysed and suitable actions were taken so as to satisfy the expectations of the stakeholders.

Director, IQAC

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